

JOB POSTING

CANADA SUMMER JOB OPPORTUNITY

Job Position: Administrative Assistant
Department: Family services
Location: Mississauga
This role is on-site and/or community based.
Compensation: \$17.60 per hour

Indus Community Services is an accredited, not-for-profit community benefit organization that has served local communities for over four decades. We are a registered charity, supported by our donors and by all three levels of government. Through our professional staff, we are a leader in the provision of culturally responsive services to newcomers, families, women & seniors.

Vision: To be leaders in building strong and inclusive communities.

Mission: We are a community benefit organization focused on building resilient and healthy communities by offering person-centered, anti-oppressive programs and services.

Position Summary:

Under the general guidance of the Manager – Family Services, the incumbent will provide a range of high-quality customer service to all visitors and clients and assist with administrative/clerical activities.

Responsibilities and Duties: *(but not limited to)*

- Provide general customer service over the phone and in person.
- Refer clients to appropriate staff within the Family Services program or to other agencies according to their needs and requirements.
- Assist the Family Services Team with clerical duties.
- Assist with planning the annual Family Services picnic.
- Assist with the annual inventory process and the disseminating the annual client satisfaction survey.
- Complete all tasks and responsibilities within assigned timelines.
- Become familiar with agency programs, services, practices and staff.
- Adhere to the mission, guiding principles and values of the organization.
- Maintain confidentiality of clients, staff, and peers, follow agency health and safety protocols and represent Indus in a professional manner at all times.
- Arrive on time and be committed to the agency and the agreed upon contract dates and times.
- Assist with all other duties as assigned.

Qualifications and Skills:

- Applicant must be between the ages of 18 to 30 years (inclusive).
- Be a Canadian citizen, permanent resident, or person on whom refugee protection has been conferred under the Immigration and Refugee Protection Act.
- Legally entitled to work in Canada in accordance with relevant provincial or territorial legislation and regulations.
- Preference will be given to applicants currently pursuing or with post-secondary education in administration or related programs.
- Convey a friendly and professional attitude with visitors in person or by telephone.
- Self-motivated, detail-oriented, proficient at meeting deadlines, and comfortable working on multiple projects simultaneously.
- Strong communication, excellent administrative, customer service, interpersonal and organizational skills while maintaining confidentiality.
- Computer proficiency in MS office Suite, internet, and virtual communication platforms.
- Must demonstrate flexibility and adaptability.
- Able to work as a team with site staff, and sensitive to cultural, linguistic and religious diversity.
- Must commit to full contract duration – dates and time.

Canada Summer Job Opportunities are contract positions, ranging from 6 – 16 weeks during the summer months (May to August) and are contingent on funding approval from the Canada Summer Jobs program. Start dates for positions will vary (between May to July 2026) and all positions will end on August 28th, 2026. Interviews will only be conducted after funding approval has been received.



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Interested candidates are invited to submit their application, including a complete resume of qualifications and experience, electronically to hrindus@induscs.ca by 12:00pm, April 3rd, 2026. Please ensure your application email has the subject heading of “Administrative Assistant” - (insert your name)’

We are committed to a human-centric hiring process. Please note that we currently do not use any artificial intelligence (AI) tools to screen, assess, or select applicants for this position. All applications are reviewed by a member of our human resources team. This job posting is not intended to be all-inclusive. Employee may perform other related duties to meet the ongoing needs of the organization. Indus Community Services is an equal opportunity employer and is committed to establishing a qualified workforce that is reflective of the diverse populations we serve. We are committed to accommodating people with disabilities as part of our hiring process. If you have special requirements, please advise Human Resources during the recruitment process. We encourage applications from all qualified individuals; however, only those under consideration will be contacted. **No phone calls please.**

Posting Date: February 19th, 2026